

Clearing cache on Google Chrome

1. Click on the icon with three vertical dots. This can be found in the upper right hand corner of the window, just to the right of the star.
2. From the drop down menu, select “settings”
3. At the bottom of the popup window that appears, click on the word “advanced”.
4. In the privacy & security section of the menu, select the bottom option, “clear browsing data”.
5. Check off all three options, and set the time frame for “last 7 days”.
6. Click on the “Clear Data” button.
7. Close the entire browser out and restart the program – the browser should now recognize the fixed version of the application the next time you visit Synergy.

Clearing cache on Mozilla Firefox

1. Click on the icon with three horizontal lines. This can be found in the upper right hand corner of the window, just below the red X.
2. From the drop down menu, select the first option “Sign In to Sync”.
3. Select Privacy & Security from the menu on the left.
4. Under “history”, click on the link “clear recent history”.
5. Check the boxes next to “cookies”, “cache”, and “active logins” and set your time range to everything.
6. Don’t be afraid of the “this can’t be undone” warning, if you have passwords saved or anything like that, they will be kept.
7. Click on the button “Clear Now”.
8. Close the entire browser out and restart the program – the browser should now recognize the fixed version of the application the next time you visit Synergy.